



Curriculum Vitae of Beverly M. Owens, Ph.D.

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Summary of Qualifications:

Dr. Owens possesses over 14 years of experience as a Mediator, successfully resolving issues in Employment, Union, Corporate, Commercial and Family Law areas. She has expertise as a Writer, Speaker, Professional Coach, Counselor, Project Manager as a Business Owner and Sales and Marketing experience while with IBM for more than 20 years.

Professional Experience:

Unlimited Resolutions Mediation, Inc. – 2006-present

- Co-founder and Vice President
- Areas of Expertise in Mediation
 - Employment
 - Commercial
 - Business
 - Family (Domestic Relations)
- Executive Coach

Scottsdale Mediation & Counseling Services, Owner - 1995 to 2006

- Corporate Mediation
 - Large and small companies
 - Governmental Agencies including the United States Postal Service, providing nationwide Mediations
- Domestic Relations Mediations
 - Divorce
 - Legal Separation
 - Parenting Time and child support
 - Asset and Debt Allocation
- Seminars and workshops
 - Alternative dispute resolution (ADR)
 - Mediation

Small Retail Business Owner/Operator - 1984 to 2000

- Operations Manager - Managed 9 Sales Associates
- Merchandising, bookkeeping, vendor and inventory control

- Public Relations: multi-ethnic, multi-racial work force and customer base
- Took newly acquired store from a \$150k deficit to a net profit in 12 months
- Sold business for a profit in 2000

IBM Account Marketing Representative – 1973 to 1986 (National Accounts Division)

- Sold full product line: office products, small, medium and mainframe information systems to large accounts
- Increased business by 40% first year, a company record for that territory
- 1976 Branch Office Sales Leader of Information Processing Equipment at 220% of quota
- 100% Club performer 10 out of 13 year career with IBM

Teacher – 1969 to 1971

- International High School, Bangkok, Thailand: 7th Grade Spanish and 12th Grade English Literature
- American University, Bangkok, Thailand: Taught American English to Thai Business Professionals
- National Army Officer's Military Academy, Bangkok, Thailand: Taught American English to Thai Army Cadets

Education:

- Mediation Training Program 40 Hours, The Mediation Agency, Scottsdale, Arizona
- Advanced Transformative Mediation Skills
- Arizona Dispute Resolution Association Family Mediation Training, Initial and Advanced: 2004 Certification 60 hours
- Maricopa County Superior Court: Domestic Relations Career Transition Workshop
- Ph.D. O & M (Organization and Management), Capella University, Minneapolis, MN
- Master's of Counseling, University of Phoenix, Phoenix, AZ
- Bachelor of Science (Education), University of Maryland: College Park, Md.

Associations and Certifications:

- Maricopa County Association of Family Mediators
- Association for Conflict Resolution
- Maricopa County Superior Court Mediation Roster
- United States Postal Service 2002 Blue Ribbon Certification: 20 hour advance training 2002 Certification (1 of 3 so designated out of 35 Mediators)

Publications, Papers, Presentations, Workshops & Symposiums:

- *Workshops: Parental Alienation, Communications, Sex and Intimacy*
- *Symposium 2004, Workplace Conflict Resolution: Designs for Success Audience: (Raytheon Corp, Department of Homeland Security, World Bank etc.) Presenter, 2004*

- *Narrative Inquiry: Transformative Mediation Techniques of Effective Managers in Practices of Conflict Management*, Published Thesis, 2003

Films:

2003 Social and Multicultural Marketing: Documentary

1997 Beyond Beads & Feathers

1996 Alphonse Masters in Counseling Project

References Available Upon Request